Veeva Vault for Clinical Operations

Accelerate trial execution

Veeva offers the industry's first and only group of unified clinical operations applications—including study start-up, eTMF, CTMS, payments, site document exchange, and study training management on a single cloud platform—to accelerate trial execution and deliver real-time visibility. Key to this first-ever unification of clinical operations systems is Veeva Vault Platform's unique ability to manage both content and data, eliminating system silos, enabling true end-to-end clinical trial processes. For the first time, life sciences companies can unify clinical operations on a single platform to create a single source of truth and streamline clinical trials from study start-up to close.

Vault Study Startup

Vault Study Startup accelerates time to site activation by connecting global teams and enabling best practices for managing country and site startup processes. Content-intensive startup processes and milestone maintenance activities are managed in a single system, providing unparalleled insight and efficiency. Study startup and TMF content and data are seamlessly accessed across teams, systems, and studies.

Vault eTMF

Vault eTMF provides real-time inspection readiness, full visibility into TMF status, and access for all study partners. Sponsors get the clarity they need to oversee trials more effectively. CROs gain the flexibility and control required to operationalize their SOPs and efficiently populate the eTMF. Auditors get easy online access with a dedicated role. And sites receive a simple and efficient means to interact with CROs and sponsors. Vault eTMF promotes the highest levels of TMF quality, access, visibility, and control.

Vault CTMS

Vault CTMS is the only modern cloud application that enables life sciences companies to unify clinical information and processes, streamline trial management, and gain complete visibility across the trial portfolio. With one seamless system of record for clinical master data, study information, and simple navigation across clinical trial processes, organizations can make faster, more informed decisions into the performance and efficiency of clinical trials.

Vault Payments

Vault Payments speeds payments to clinical research sites and provides financial visibility to all study partners. Designed to support complex trials, Vault Payments enables sponsors and CROs to pay sites faster and more accurately.

Veeva Site Connect

Veeva Site Connect allows sponsors and research sites to collaborate on a trial by automating the flow of information to and from sites during startup, execution, and closeout.

Vault Study Training

Vault Study Training brings sponsors, CROs, and research sites into a single platform to streamline and automate training while ensuring inspection readiness.

Key Capabilities of Unified Applications

The only group of clinical operations applications that combines eTMF, CTMS, payments, study start-up, study training management, and site document exchange delivering clinical trial excellence across clinical operations.

Single application platform

Vault Clinical Operations is built on the Vault Platform, the only content management platform with the unique capability to manage both content and data, eliminating system silos, and streamlining end-to-end clinical trial processes.

Single source of truth for content and data

Enter trial data and content once and leverage it across Vault Study Startup, Vault eTMF, Vault CTMS, Vault Payments, and Vault Study Training applications. Access and share the same content and data with all study partners, ensuring timeliness and greater accuracy.

Single source for clinical master data

Ensure high quality data across clinical applications with one system of record for master study, study country, and study site information.

Unified view

Optimize your development portfolio by making faster and more informed decisions with a comprehensive and accurate view of trial status.



Figure 1: Track TMF timeliness, quality, and completeness



Figure 2: Get visibility to enrollment progress, monitoring visit status, and MVR compliance

Vault Clinical Operations

Vault Clinical Operations is the only solution that unifies eTMF, CTMS, site payments, site document exchange, study start-up, and study training management on a single cloud platform to accelerate trial execution, deliver real-time visibility, and improve collaboration across sponsors, sites, and CROs.

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