Veeva PromoMats Webinar

Learn how to publish and withdraw content to non-personal digital channels from Vault





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Agenda

- 1 What is Vault Digital Publishing?
- 2 Use Case: Content Distribution
- 3 Use Case: File Management
- 4 Use Case: Content Automation
- 5 Summary





Webinar Housekeeping



Microphones will be **muted** throughout the webinar



Please use Q&A function to ask questions



Questions will be answered at the end of the demonstration



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Your Community for Digital Excellence

Digital Engagement Is Here to Stay



86%

More Content Produced compared to the past six months

.0.0



+891%

Engage Meetings Started
19 minutes average meetings duration



+600%

Approved Emails Sent 37% average open rate

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Source: Veeva Pulse Data



Vault Digital Publishing Overview

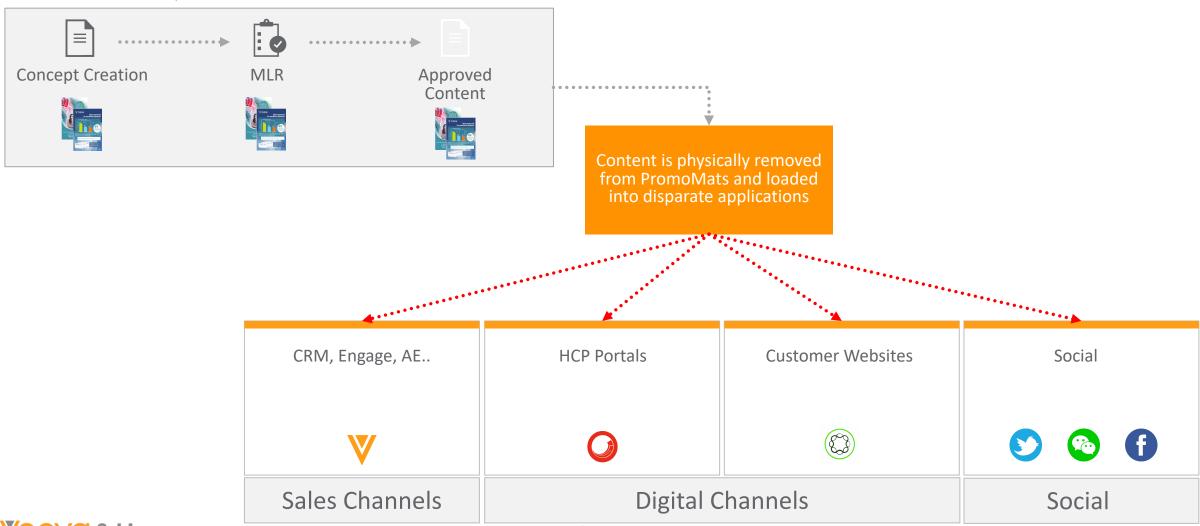
Vault Digital Publishing





Traditional Content Publishing



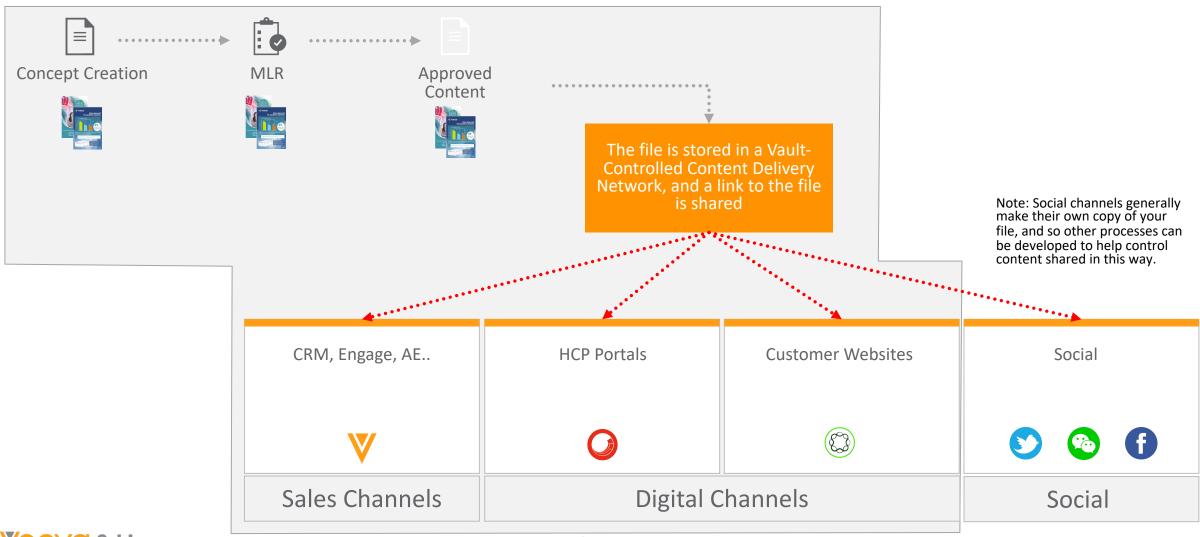






Vault Digital Publishing

Vault PromoMats





Core Capabilities



Automated publishing of source file and renditions



URLs dynamically link to the latest approved content



Automated pull of content upon expiration or withdrawal



Geographical performance and usage tracking





Why You Should Adopt Digital Publishing





Optimal content delivery experiences



Enhances compliance



Generates insights



Technical Breakdown



Core AWS Components



Stores documents pushed by Vault as objects

Veeva Canonical ID must have read/write permission to customer buckets



Enables access to an S3 object via a public URL

Must have read access to objects written by Veeva through the Origin Access Identity ID



Provides read access to AWS CloudFront usage logs to Veeva





How Does it Work?



You own subscription to Amazon CloudFront

- Integration is built
- You manage the setup and own the AWS resources



Three buckets

- Production Bucket
- Staging Bucket (optional)
- Log Bucket (optional)



Metadata-based



Veeva Vault





Veeva AWS Production

Doc Id: VV-00001 Doc #: 1931 Draft (0.1)

Specific

Version

Latest

Steady

State

Digital Publishing = False

Doc Id: VV-00001 Doc Id: 1931 In Review (0.2)

Digital Publishing = False

Doc Id: VV-00001 Doc #: 1931

Approved for Production (0.3)

Digital Publishing = True

Doc Id: VV-00001 Doc #: 1931

Approved for Distribution (1.0)

Digital Publishing = True

Usage Metrics

Customer Owned

Staging Bucket

Production Bucket



<DOC GUID> source v.png <DOC GUID> web_ready v.png <DOC GUID> viewable rendition v.png **Customer Owned**

Internal Use Only

https://STAGINGDOMAIN/GUID/GUID/GUID source v.png https://STAGINGDOMAIN/GUID/GUID/GUID web ready v.png https://STAGINGDOMAIN/GUID/GUID/GUID viewable rendition v.png

Public Facing

https://PRODDOMAIN/GUID/GUID/GUID source v.png https://PRODDOMAIN/GUID/GUID/GUID web ready v.png https://PRODDOMAIN/GUID/GUID/GUID viewable rendition v.png







<DOC GUID> source v.png

<DOC GUID> web ready v.png

<DOC GUID> viewable rendition v.png

Use Cases



User Case 1 – Adding PI to an Email





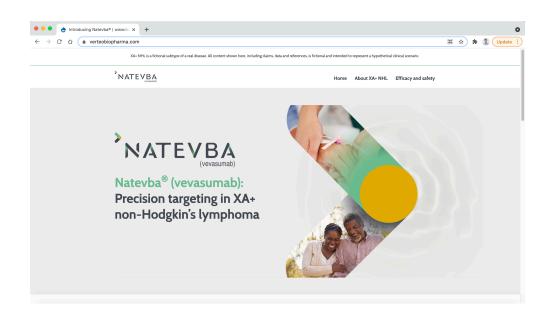


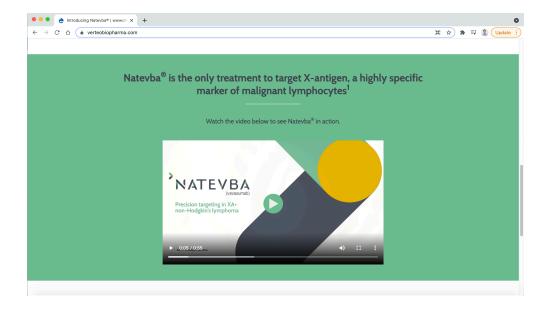




Use Case 2 – Managing your website content

- Update individual components on your website (logo, video)
- Content updated automatically when changes are made on PromoMats







DEMO

Use Case Content Automation



Content Automation

• Digital Publishing can be used to set up Automatic Content Publishing, to achieve this you need to combine it with a connection to the Vault API



• The API connection will provide your site with information such as the status of the file, additional metadata fields such as Name and Description, and the Vault Digital Publishing URL





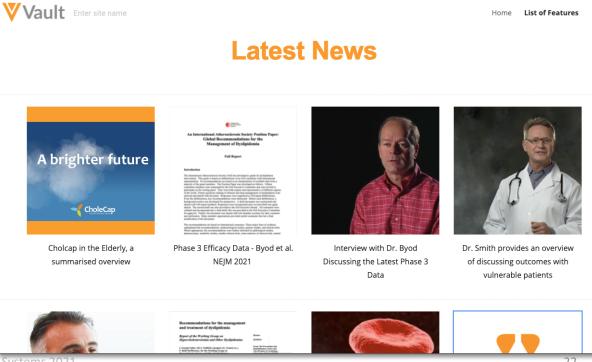
Publishing to a Production site



API Response: Title/Thumbnail/Link to AWS



API Request: Latest Digital Published Content

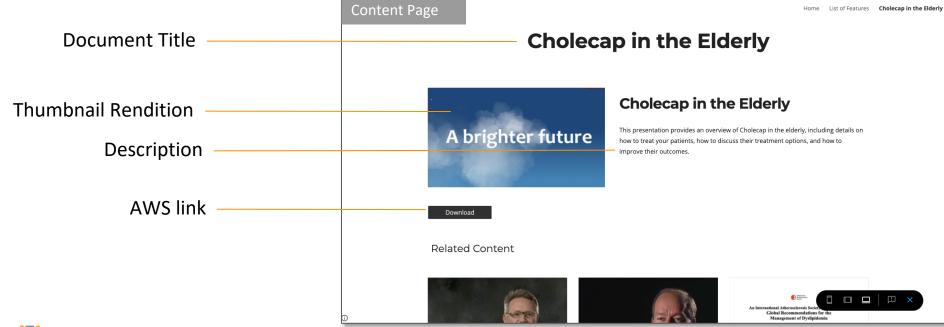








New Content is Published to the Feed in chronological order, or based on other criteria.



Content pages are generated automatically when new content is Approved in Vault, the various fields populated with the document metadata, and related content linked based on e.g. related tags.





Summary



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Thank you