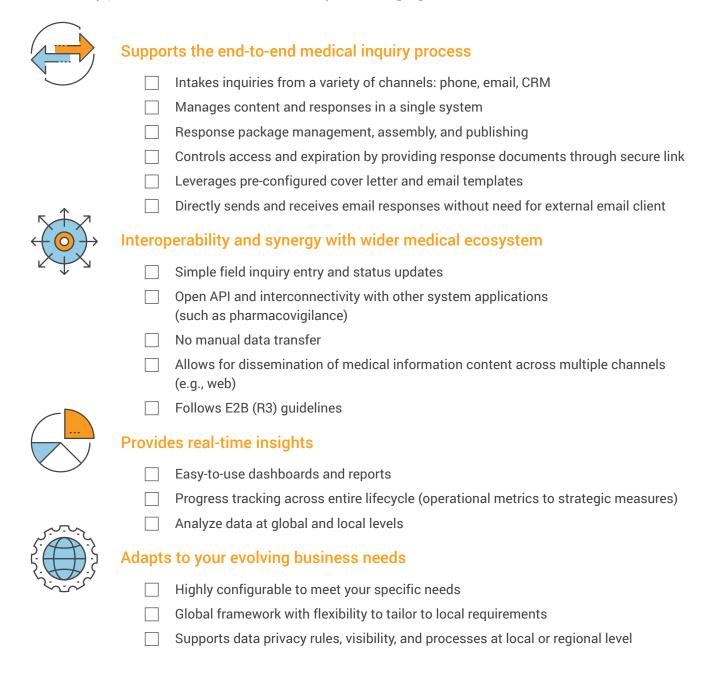


Assessing Your Medical Inquiry Management Solution

Outdated and often unsupported legacy technology can not only impact the distribution of important information to patients and HCPs, degrading credibility, but also increase administrative burden and cost to medical information teams.

Use this checklist to ensure your medical inquiry management system can quickly and accurately process cases and evolve with your changing business needs.







Modern, cloud-based solution

Readily delivered through the web
Regularly updated with new enhancements
Easy, intuitive user experience
Highly available (99.5% uptime)
IQ/OQ pre-validated, PQ ready
Two-factor authentication
Personal data privacy compliance (GDPR requirements)

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