

INCONSULT GmbH

Company Profile

Location: Duisburg

Employees: 65+

- More than 20 years experience in Document-,
 Quality- & Information-Management Systems
- More than 750 major industry projects
- Certified according to DIN EN ISO 9001 / 2015
- EcoVadis gold rating since 2019







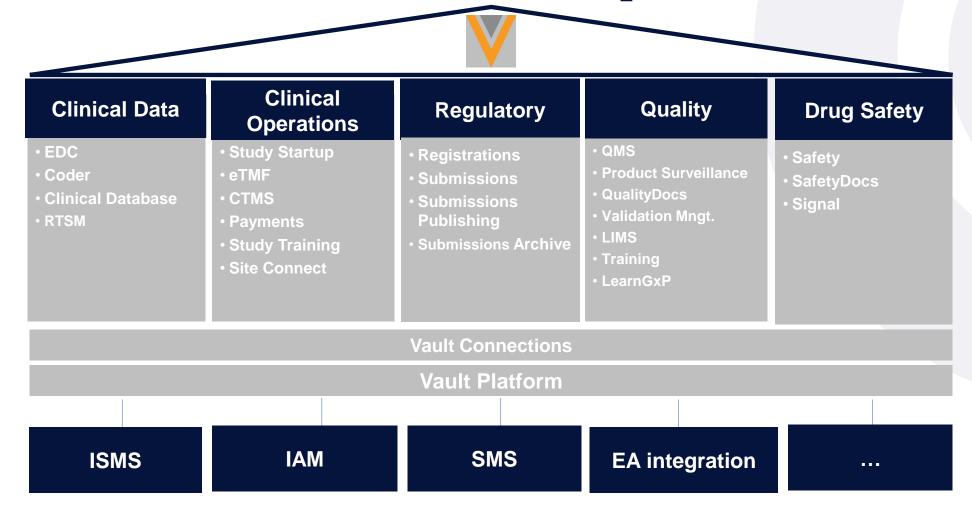
Industry Focus

Life Science

- More than 20 years of experience in providing services to Life Sciences in areas of Product Supply, Regulatory Affairs and R&D
- Integrated view of business and IT
- Life Sciences is the strategic investment and growth area of INCONSULT
- Expertise in domain related product suits and technology platforms with a strong partnership ECO system
- Deep knowledge of regulatory compliance requirements
- Engaged in numerous projects at various Life Sciences customer



Veeva Solution Scope





Veeva Offering Overview



Project Management

Business & Process
Consulting

Enterprise Information Management Application

Managed IT services

Compliance & Governance

Our promise: We deliver new or optimized capabilties of highest quality to executives and user so that they can work more easier, faster, errorfree and compliant.



Veeva Project Scope

Project Management	Classic-Waterfall project management			Agile/Scrum project management			W/A - Hybrid project management				
	Interim system owner			PMO support							
Business Consulting	Business case development		URS cre	URS creation & manage		Solution archi	itecture MDM Stra		egy LIMS proces		ss Optimization
	Regulatory process Optimization			Clinical process Optimization			QM process Optimization				
EIM Implementation	Functional & design specs	Veeva Clinical E)ev V	eeva R&D Dev	V	eeva QM Dev	tran	Data/Content/ Document transformation &		application egration	Training planning, preparation and
		AI/ML Application Development					migration				execution
Validation & Compliance	GxP validation strategy & optimization Agile validation LIMS CSV										
	CSV Toolchain Assessment, Design and Optimization				Data Integrity Assessment & Optimization			Optimization	CSV SOP Creation & Maintenance		
Service and Support	Hypercare Support			2nd level Support			3rd level Support				
	Veeva ALM										

More than 20 years of proven experience





Our greatest asset, our customers - Once a customer, always a customer



*not only Veeva

Engagement Model

Depending on your specific needs, we can offer a wide range of engagement models.

Our consultants work on methods based on industry, yours or our own best practices.



Services Level Agreements



Application Lifecycle Management

Release Managers

- Planning, Scoping, Coordination of Veeva and Customer Releases
- Project Managers with depth experience with the Veeva methodologies and Release Management
- Agile Management of Releases with established methodologies (e.g., PMI, PRINCE2, SCRUM)



Business Analysts

- **Education of Release** Features with Business Experts for Regulatory, **Quality and Clinical**
- Managing Business Critical Requirements and finding and designing Solutions
- Help maximizing value of the system by driving customer releases with combining both new capabilities and business needs



Validation Experts

- Creation of Validation Documentation. Validation planning
- · Creation of Validation Test plans
- Management in a risk based approach to ensure compliance while minimizing efforts
- Creation of Validation Change Control



Change and Training Manager

- Organizational Change Management
- Creation of Training Materials and providing **End User Training**
- · Marketing of Benefits of new Releases

Configuration **Architects**

- Implementation or Configuration of **Enhancements**
- · Implementation or Configuration of new Features
- · Keeping system up to date technically and implement any new requirements
- · Build integrations to other systems





