

Veeva & GlobalLink Integration Fact Sheet

Simplify & Accelerate Translation Management with Veeva and GlobalLink Integration.

Veeva
AI Partner

Veeva
Content Partner

Veeva
Product Partner

Gold

Clinical, commercial, and consumer teams have saved over 90% on time previously spent managing translation processes.

Your processes are driven by myriad content types frequently managed in the Veeva platform for start-up, patient engagement, regulatory submissions, and many other essential workstreams and milestones. To save time and money, these critical materials need to be translated seamlessly.

Veeva-certified integration into the industry's leading translation management system, GlobalLink, allows you to streamline and simplify the management of multilingual documentation. With only a few clicks in the Veeva interface, users can send any document from their Veeva libraries for translation. The completed translation is automatically returned directly to your Vault, retaining all metadata from the source document and a linked relationship to that source document (see Figure 2).

The translation itself can be performed through award-winning machine translation with your own internal translators or with your preferred translation provider.

Key Facts

- ✓ Veeva **Gold** and **AI Certified Partner**
- ✓ Partner since **2019**
- ✓ Future Veeva Vault **upgrades included**
- ✓ **Customizable reporting** and audit trails
- ✓ Compatible with any **Veeva Vault product**
- ✓ **5000+** clients running GlobalLink
- ✓ Translation **vendor-agnostic**
- ✓ Compatible with **Veeva Vault object fields and library documents**
- ✓ Validated & **21 CFR Part 11 compliant**
- ✓ **200+** full-time GlobalLink developers & support staff
- ✓ Supports Real-Time AI/MT, Neural Machine, **LLM, Generative AI, and Human Translations**

Save Time with Veeva & GlobalLink Integration

Use Case: Ten-Page Document

Fig. 1

| ACTIVITY | WITHOUT INTEGRATION | WITH INTEGRATION | TIME REDUCTION |
|---|---------------------|------------------|----------------|
| Export Content for Translation | 30 Mins | 0 Mins | 100% |
| Managing Translation Process | 2 Hours | 5 Mins | 96% |
| In-Country Translation & Review Uplades | 3 Hours | 30 Mins | 83% |
| Import to Veeva | 30 Mins | 0 Mins | 100% |

Veeva Vault Integration HOW IT WORKS



Real-time machine translation of content fields



Library document translation

Machine Translation of Object Fields

There are many use cases, such as query management or quality events, where instant machine translation is advantageous for triage and/or understanding, rather than a multistep quality process. In these cases, the integration automatically detects the source language and provides machine translation in real time as soon as the relevant object field is created or updated.

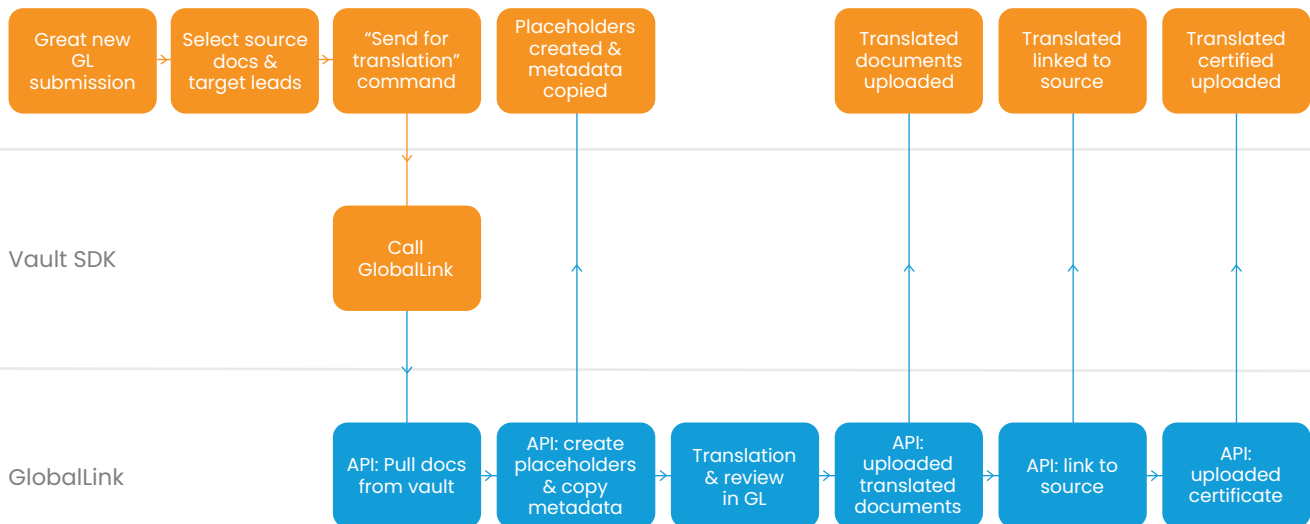
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The integration between Veeva Vault and GlobalLink for library documents involves deploying a set of Veeva-certified VPKs to connect to your Vaults. Our VPKs include a set of standard configurations but can be further configured based on customer-specific requirements. This will result in the installation of a new object in your Vault, among other components, called the "GlobalLink Submissions" object, which will manage the routing of all translation activity via the SDKs.

From a validation perspective, the Veeva-certified integration provided by TransPerfect is a "standard" software product. Pharma companies can rely on validation packages provided by TransPerfect with every release, which greatly minimizes client validation efforts. TransPerfect can also provide a full suite of test cases and execution results for every release.

Vault - GL Translation Submission Object

Fig. 2



Neural Machine Translation Capability

In addition to linking your translators of choice into your Veeva environment, the integration gives you the option to use best-in-class neural machine translation engines, either directly integrated for content fields or as part of a multi-step human-in-the-loop workflow for library documents.



Certified Veeva Product Integrations

▼ RIM

▼ PromoMats

▼ QualityDocs

▼ eTMF

▼ QualityOne

▼ MedComms

▼ Vault CRM

▼ SafetyDocs

▼ Study Startup

More About GlobalLink

For more than three decades, GlobalLink, TransPerfect's translation management system, has helped the world's leading organizations simplify the process of creating, managing, and deploying global content. Over time, we've continued to innovate our technology to meet the growing business needs of our clients. Today, over 90% of clients achieve ROI in less than 12 months, and the average GlobalLink client across all industries realizes over 50% savings in cost, timeline, and translation management.

GlobalLink clients eliminate time-consuming translation tasks by centralizing the localization process and reducing project management time. GlobalLink provides clients with the automation and efficiency they need to meet their growing business needs—now and into the future.