

Understand and Develop Competency Across Your GMP Workforce

Quality and manufacturing organizations can track the GMP training that their employees complete, but have less visibility into what employees actually know, their knowledge gaps, and whether additional development is needed.

Veeva Competency is a data-driven, adaptive learning program that closes GMP knowledge gaps to reduce quality risk and improve manufacturing productivity.

Built for flexibility and part of Veeva Quality Cloud, it provides insights that help quality and manufacturing understand and monitor workforce competency.



Key Benefits



Reduce quality risk

Proactively identify and address GMP knowledge gaps before they contribute to quality events (such as deviations)



Increase manufacturing productivity

Help employees become more productive by reducing unnecessary training



Modernize the learner experience

Personalize and target development to demonstrated knowledge and role requirements

Features

✓ GMP Knowledge Assessment

Pre-assesses employees across the GMP knowledge domains relevant to their department and region to establish existing knowledge and identify gaps.

✓ Adaptive Learning

Personalizes the learning experience based on department, region, and demonstrated knowledge, so employees focus on the GMP learning most relevant to their work and individual development needs.

✓ Department and Region Personalization

Tailors the competency experience based on the learner's department and relevant regulatory context. Initial departments include Manufacturing, Quality Assurance (QA), Quality Control (QC), Supply Chain, and Facilities & Engineering (F&E).

✓ Configurable Knowledge Domains

Enables organizations to select applicable GMP knowledge domains and define domains that are mandatory for all learners.

✓ Competency Reassessment

Reassesses employees following learning to determine whether identified knowledge gaps have been closed.

✓ Targeted LearnGxP Recommendations

Recommends additional LearnGxP learning where competency gaps remain after reassessment.

✓ Competency Reports

Provides visibility into competency across employees, departments, knowledge domains, and sites, helping quality and manufacturing identify knowledge gaps and monitor improvement over time.

✓ LMS-Independent Delivery

Delivers Veeva Competency through an organization's existing LMS without requiring a new learning platform.