



Veeva Payments speeds payments to clinical research sites and provides complete financial visibility to all study partners. Seamless integration with Veeva CTMS enables sponsors and CROs to streamline payment processes within their existing trial management workflows, ensuring sites get paid on time with greater visibility and accuracy.



Veeva Payments leverages study information such as patient visits, procedures, and milestones in Veeva CTMS to create payable items and payment requests for a specific study or site. Flexible fee templates and schedules make it easy to make adjustments on the fly, and generate payments for multiple sites in every country, all at once.

Benefits

Speed: Automate payment tracking for a simpler, more efficient process.

Visibility: Real-time reports and dashboards provide full visibility to upcoming and pending payments to optimize execution and cash flow.

Accuracy: Automatically match clinical activities with a site's fee schedule for greater accuracy.

Veeva Payments provides comprehensive capabilities for identifying payable items (based on procedures, study events, or milestones), tracking at the study and site level, and preparing payment requests that can integrate with accounts payable systems for payment execution.



A Single Source of Truth

With a seamless connection to the Veeva Clinical Platform, organizations and their partners have one source of truth for shared start-up, eTMF, CTMS, Payments, and Site Connect information. Clinical teams enjoy a consistent experience with single sign-on and avoid switching between multiple systems. Submit trial information and documentation once and leverage it across different systems, sites, and regions within one platform. This single source of truth improves visibility and control, and enables faster, higher-quality trial execution.

Configurable Fee Templates and Schedules

Create fee schedule templates for a study or country and configure at the site level for complete flexibility. Support complex trial designs that adapt to business change – set fees, reimbursement rates, and reimbursement limits per site, split fees across multiple payees, and make template adjustments on-the-fly.

Generate Payable Items

User-defined rules trigger payments after subject visits and procedures are completed, ensuring payable items are generated according to site contracts.

Create Payment Requests

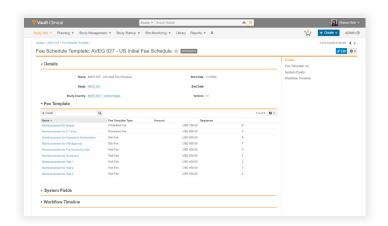
Create payment requests in bulk at the study, country, or site level in multiple currencies to streamline payments to global sites. Route payment requests for review, approve directly in Vault, and auto-generate payment letters to sites, so sites get a complete, accurate view of payment status and schedules. Once approved, payment requests can be sent for execution.

Real-Time Reports and Dashboards

Real-time reports and dashboards allow users to organize, analyze, and share payment data, while Vault security profiles and permissions ensure the right access for sponsors, sites, and CROs.

Unified with Veeva CTMS

All data needed to identify, track, and report payments is managed in Veeva CTMS and unified with Veeva Payments. Clinical team members can view payments data without ever leaving Veeva CTMS. Subject visits in Veeva CTMS trigger payable items in Veeva Payments.



Veevo Clinical Platform

The Veeva Clinical Platform is the first eClinical platform offering EDC, CDB, eCOA, eTMF, CTMS, Payments, Site Connect, Study Training, and RTSM on one enterprise-class cloud platform. For the first time, medtech companies can connect clinical operations and data management with a unified platform to create a single source of truth and streamline clinical trials from study startup to close.

Copyright © 2025 Veeva Systems Inc. All rights reserved. Veeva, V, Vault and Crossix are registered trademarks of Veeva Systems Inc. Veeva Systems owns other registered and unregistered trademarks. Other names used herein may be trademarks of their respective owners