Vault CRM for MedTech

Foster scientific exchange for the era of precision medicine.



Built specifically for medical affairs, Vault CRM for MedTech drives informed scientific engagements and deeper, more trusted stakeholder relationships. It provides in-depth expert views, enabling medical science liaisons to deliver relevant information in the HCP's preferred channel.

Profiles are tailored specifically for field medical teams, including delivering information on key activities and events, channel preferences, clinical interests, and affiliations. Medical affairs teams also gain compliant visibility to sales and marketing interactions to allow orchestrated planning, without the need to use a generic third-party application.



Benefits

- **Strategic engagement:** Coordinate, execute, and track engagement with scientific experts and other stakeholders.
- **Streamline content dissemination:** Easily communicate scientific and medical information to drive high-value interactions.
- Actionable insights: Get an in-depth understanding of emerging scientific opportunities by capturing and analyzing insights directly from the field.
- **Informed collaboration:** Plan and align strategies with commercial teams to compliantly engage stakeholders and decision-makers.

Features

Scientific Stakeholder Planning and Engagement

Create meaningful interactions by planning, executing, and tracking engagement across channels.

- Pre-built, role-based app tailored for MSLs
- Identify and prioritize KOLs and plan engagement through integration with Veeva Link Key People for MedTech
- Integrated multichannel engagement





Streamlined Content for Informed Scientific Engagement

Easily communicate scientific and medical information to drive high-value interactions.

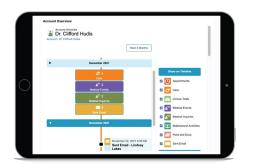
- Access and present scientific, version-controlled content through Veeva CLM
- Automatically record content shared and HCP sentiment, eliminating administrative burden
- Deliver scientific evidence with integration to Veeva Vault MedComms

Gather Actionable Key Medical Insights

Share new information and perspectives from key stakeholders to better inform product strategy.

- Capture structured and automated insights as well as free text notes and learnings
- Quickly and accurately capture information across devices including iPad, phone, laptop
- Pre-built data visualizations through Vault CRM MyInsights or analyze across the organization with Link for Medical Insights





Compliant Medical and Commercial Collaboration

Coordinate planning and alignment with commercial counterparts to drive cohesive strategies.

- Built in control and compliance
- Timeline view of activity between commercial and medical teams
- Company-defined configuration

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