

## PRODUCT SHEET

# Veeva Vault Medical

Veeva Vault Medical is a suite of applications used by medical affairs teams to manage evidence generation and communication activities. It supports end-to-end lifecycles for evidence generation, publishing, scientific content, and medical inquiry management.

Vault Medical applications live together in a single Vault, to help unify and standardize operations and facilitate the flow of scientific evidence across functions.

**Veeva MedComms** is a regulated content management application to manage the approval, storage, and distribution of scientific content.

**Veeva MedInquiry** is an application for managing and responding to medical information requests.

**Veeva Publications** is an application used to plan, author, approve, and submit scientific literature to journals and congresses.

**Veeva Grants** is an application that supports the end-to-end administration of evidence generation, research, and grants programs.

PRODUCT	ANNOUNCED	STATUS	CUSTOMERS
Veeva MedComms	2012	Very Mature	100+
Veeva MedInquiry	2018	Mature	51–100
Veeva Publications	2025	Early	0
Veeva Grants	2025	Early	0

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**Veeva MedComms**

MedComms is a regulated content management application that supports unique content types, lifecycles, and workflows specific to the needs of Medical Affairs. It enables content creation, review and approval, storage, management, and distribution.

Connecting to CRM automates distribution of medical content via applications like CLM and Approved Email. The MedComms API enables integration with third-party systems.

Core capabilities include Medical Portal—a central location to showcase curated content, enhancing accessibility and content reuse—and Scientific Communication Platforms which define scientific position, narrative, and objectives, as well as scientific statement and reference libraries.

<b>Announced</b>	2012
<b>Status</b>	Very Mature
<b>Customer type</b>	MedTech, Enterprise Pharma, Biotech
<b>Customers</b>	100+
<b>Platform</b>	Veeva Vault
<b>Integrations</b>	Lives with MedInquiry, Publications, Grants Connected with CRM, PromoMats

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## Veeva MedInquiry

MedInquiry manages the intake of and response to medical information requests.

Requests can be automatically received and tracked from various channels, including phone, email, CRM, and websites. Contact centers are supported with inbound telephony integration, and responses are sent and tracked directly from MedInquiry.

Teams can create, review, and approve FAQ and Standard Response libraries. MedInquiry detects FAQs from inbound inquiries and automatically creates response packages that include an email, cover letter, and approved content from the document library.

<b>Announced</b>	2018
<b>Status</b>	Mature
<b>Customer type</b>	MedTech, Enterprise Pharma, Biotech
<b>Customers</b>	51–100
<b>Platform</b>	Veeva Vault
<b>Integrations</b>	Lives with MedComms, Publications, Grants Connected with CRM, OpenData

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# Veeva Publications

Veeva Publications is an application used to plan, author, approve, and submit scientific literature to journals and congresses.

Teams can identify targets, develop annual plans, and view real-time progress with interactive Gantt Charts. Individual publication projects facilitate content development, authoring, review, and approval tasks for internal and external collaborators.

Publications lives with other Vault Medical applications to ensure that scientific evidence remains accurate and consistent as it moves across systems.

<b>Announced</b>	2025
<b>Status</b>	Early
<b>Customer type</b>	Enterprise Pharma, Biotech, MedTech
<b>Customers</b>	0
<b>Platform</b>	Veeva Vault
<b>Integrations</b>	Lives with MedComms, MedInquiry, Grants

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## Veeva Grants

Veeva Grants is an application that supports the end-to-end administration of evidence generation, research, and grants programs.

This includes company-sponsored non-interventional research like RWE, HEOR, and longitudinal studies, company-funded evidence generation such as Investigator-Initiated Studies, and corporate-led funding for Independent Medical Education, sponsorships, or events.

Grants centralizes and automates processes from initial concept and review through program execution and outcomes reporting and features an external portal for managing application-related activities.

Teams can define a wide range of programs, manage budgets and payment tracking, maintain a program database, and track progress across key milestones.

<b>Announced</b>	2025
<b>Status</b>	Early
<b>Customer type</b>	Enterprise Pharma, Biotech, MedTech
<b>Customers</b>	0
<b>Platform</b>	Veeva Vault
<b>Integrations</b>	Lives with MedComms, MedInquiry, Publications