



CONFIDENTIAL

# Implementing a New Clinical Systems Strategy

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DELIVERING INNOVATION.  
WHERE IT'S NEEDED.



# Who Is Intersect ENT

**A medical device company dedicated to advance the treatment of ear, nose and throat (ENT) conditions through evidence-based innovation, and solutions for physicians to overcome clinical challenges and improve the quality of life for patients.**



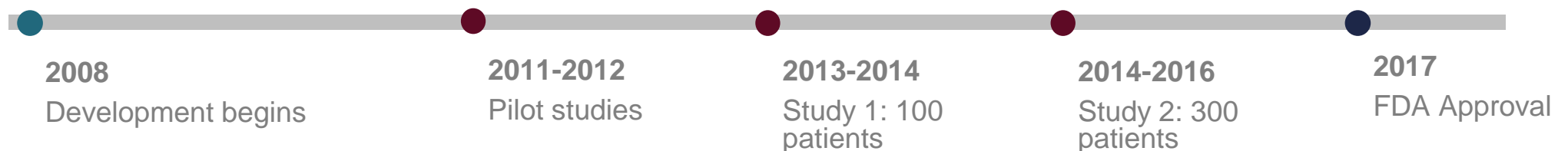
# Who Is Intersect ENT

Founded in 2003 | 325+ employees today | Approx. 2 studies per year

## PROPEL (device)



## Sinuva (drug)



# As a Medical Device Company

## What we face

- **Team members wear multiple hats**
- **Multiple protocol cycles**
- **Compressed timelines**

## What we need

- **Greater efficiency**
- **Quick, easy EDC builds**
- **Intuitive solutions**

# Challenges

EDC

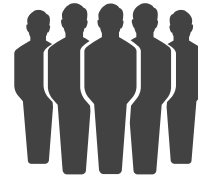
CTMS

eTMF

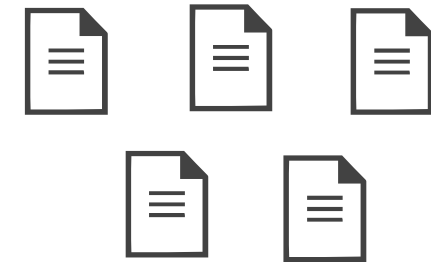
Payments



Compressed study  
builds



Manual processes



Payments

# Two Main Vendor Approaches



## One Vendor

- Promise of integrated applications
- ROI prioritized over innovation
- No consistency
- Increased training



## Point Solutions

- Sponsor chooses best fit of applications
- Not forced into one vendor's solutions
- Integration is an additional cost and effort
- Doesn't always work as promised

# A New Approach: Unification



Applications on  
unified platform



Same look and feel  
across all products



Constant innovation

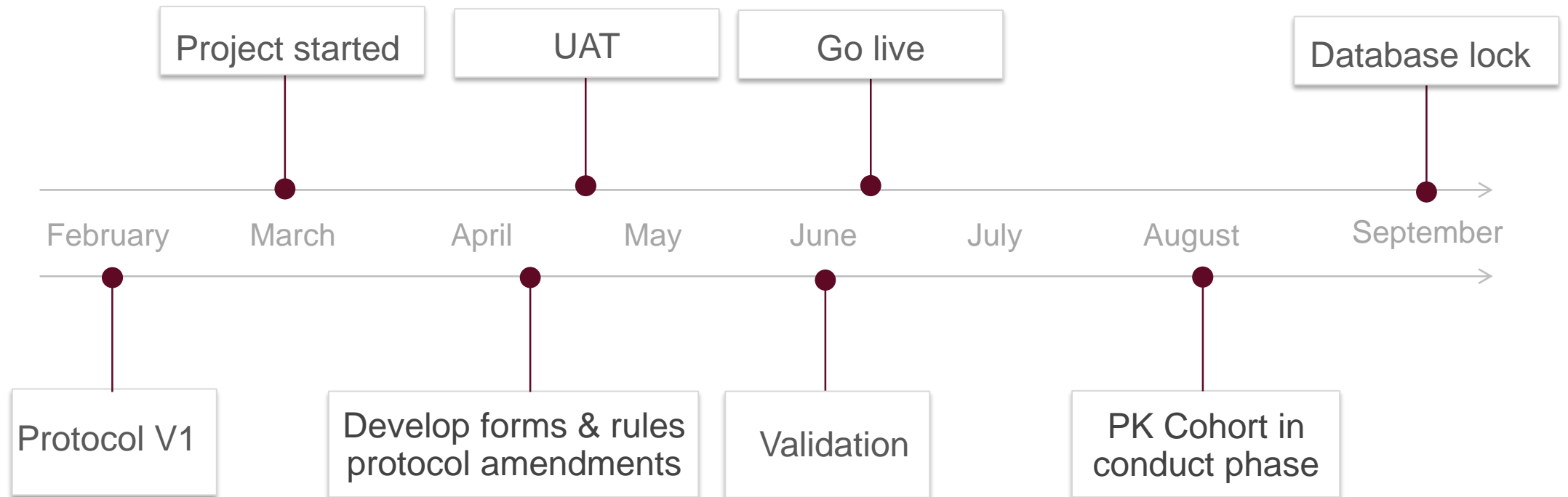
# Why Veeva

- **Started with Vault PromoMats**
- **Opportunity to automate clinical operations**
- **Best of both approaches**
- **Low-risk decision to try Vault EDC**



# Implementing Vault EDC

## Device study, 2 cohorts



# What's Worked

- **Early adopter – influence product development**
- **Common interface across all Vaults**
- **Constant innovation**
- **System works as expected**
- **Positive site feedback/experience**

# Lessons Learned

- **Setting internal expectations about Early Adopter**
- **Missing features we've become used to**
  - **Form statuses**
  - **Ad hoc reports**
  - **Exports on demand**
- **“Hamster Wheel of Change”**

# Future Vision



- Improve unification between EDC and CTMS
- Site payments



- Add medical device requirements
- Device accountability
- Imaging



- Improve site and user administration
- Improve eLearning administration

# In Summary

- **Desire to move away from stand-alone applications**
- **Successfully implementing Veeva's suite**
- **Feel positive about the future of Veeva unification**

# Thank You

