

# Veeva Vault Payments

Veeva Vault Payments speeds payments to clinical research sites and provides complete financial visibility to all study partners. Seamless integration with Vault CTMS enables sponsors and CROs to streamline payment processes within their existing trial management workflows, ensuring sites get paid on time with greater visibility and accuracy.

Vault Payments leverages study information such as patient visits, procedures, and milestones in Vault CTMS to create payable items and payment requests for a specific study or site. Flexible fee templates and schedules make it easy to make adjustments on the fly, and generate payments for multiple sites in every country, all at once.



## Benefits

- **Speed:** Automate payment tracking for a simpler, more efficient process.
- **Visibility:** Real-time reports and dashboards provide full visibility to upcoming and pending payments to optimize execution and cash flow.
- **Accuracy:** Automatically match clinical activities with a site's fee schedule for greater accuracy.

Vault Payments provides comprehensive capabilities for identifying payable items (based on procedures, study events, or milestones), tracking at the study and site level, and preparing payment requests that can integrate with accounts payable systems for payment execution.

## A Single Source of Truth

With a seamless connection to the Vault Clinical Suite, organizations and their partners have one source of truth for shared start-up, eTMF, CTMS, and payments information. Clinical teams enjoy a consistent experience with single sign-on and avoid constantly switching between multiple systems. Submit trial information and documentation once and leverage it across different systems, sites, and countries without having to be transferred between or through other systems. This single source of truth improves visibility and control, and enables faster, higher-quality trial execution.

### Configurable Fee Templates and Schedules

Create fee schedule templates for a study or country and configure at the site level for complete flexibility. Support complex trial designs that adapt to business change – set fees, reimbursement rates, and reimbursement limits per site, split fees across multiple payees, and make template adjustments on-the-fly.

### Generate Payable Items

User-defined rules trigger payments after subject visits and procedures are completed, ensuring payable items are generated according to site contracts.

### Create Payment Requests

Create payment requests in bulk at the study, country, or site level in multiple currencies to streamline payments to global sites. Route payment requests for review, approve directly in Vault, and auto-generate payment letters to sites, so sites get a complete, accurate view of payment status and schedules. Once approved, payment requests can be sent for execution.

### Real-Time Reports and Dashboards

Real-time reports and dashboards allow users to organize, analyze, and share payment data, while Vault security profiles and permissions ensure the right access for sponsors, sites, and CROs.

### Unified with Vault CTMS

All data needed to identify, track, and report payments is managed in Vault CTMS and unified with Vault Payments, so clinical team members can view payments data without ever leaving Vault CTMS. Subject visits in Vault CTMS trigger payable items in Vault Payments, simplifying payment management.

The screenshot displays the 'Fee Schedule Template: AVEG 027 - US Initial Fee Schedule' configuration page. It includes sections for 'Details', 'Fee Template', 'System Fields', and 'Workflow Timeline'. The 'Fee Template' section contains a table with the following data:

Name	Fee Template Type	Amount	Sequence
Reimbursement for Biopsy	Procedure Fee	USD 750.00	6
Reimbursement for CT Scan	Procedure Fee	USD 450.00	5
Reimbursement for Equipment Maintenance	Site Fee	USD 800.00	8
Reimbursement for IRB Approval	Site Fee	USD 850.00	7
Reimbursement for Pre-Screening Visit	Visit Fee	USD 400.00	0
Reimbursement for Screening	Visit Fee	USD 200.00	1
Reimbursement for Visit 1	Visit Fee	USD 400.00	2
Reimbursement for Visit 2	Visit Fee	USD 450.00	3
Reimbursement for Visit 3	Visit Fee	USD 500.00	4

## Veeva Vault Clinical Suite

**Veeva Vault Clinical Suite** is the industry's first cloud platform that combines EDC, coding, data management, study start-up, eTMF, CTMS, and payments to deliver the most comprehensive suite of clinical cloud applications. For the first time, life sciences companies can unify clinical operations and data management with a single platform to create a single source of truth and streamline clinical trials from study start-up to close.

Veeva's suite of clinical applications is built on the **Veeva Vault Platform**, the first cloud platform built from the ground up to meet the rigorous usability, scalability, performance, validation, and security requirements of the life sciences industry. With a modern user experience and cloud pace of innovation, Vault Clinical Suite transforms clinical operations and clinical data management.