23R1 RELEASE

What's New in Veeva Medical

MAY 2023



Veeva

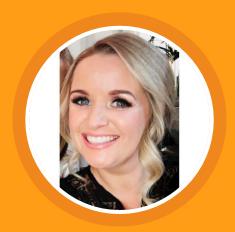
Meet Today's Hosts



ANDREW FREEDMAN
Senior Customer Success
Manager



KEVIN DARCYStrategy Director, Link



NIAMH HOROHAN
Strategy Director, Link



MATT PORTER

Principal Solution Consultant

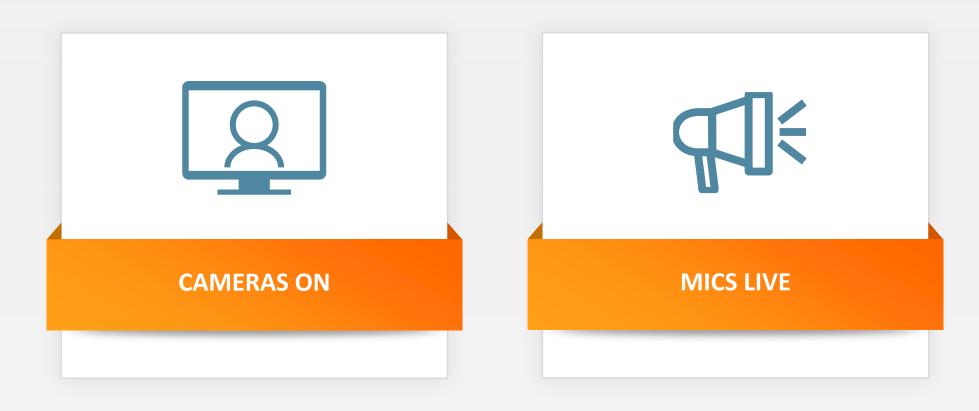


CARLY WHITAKERSenior Solution Consultant



Community Meeting Housekeeping

We encourage your active participation throughout!





Goals of What's New in Medical



Highlight New Features



Showcase Medical Innovations



Discuss Key
Business Benefits

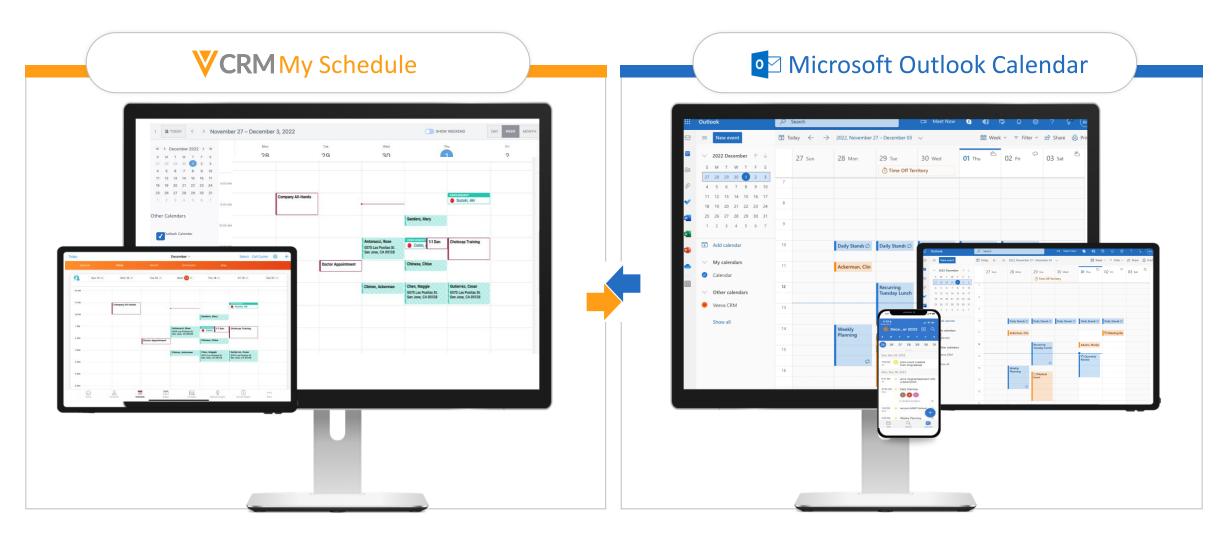




Recent Medical Innovations Medical CRM

Seamless Integrated Scheduling

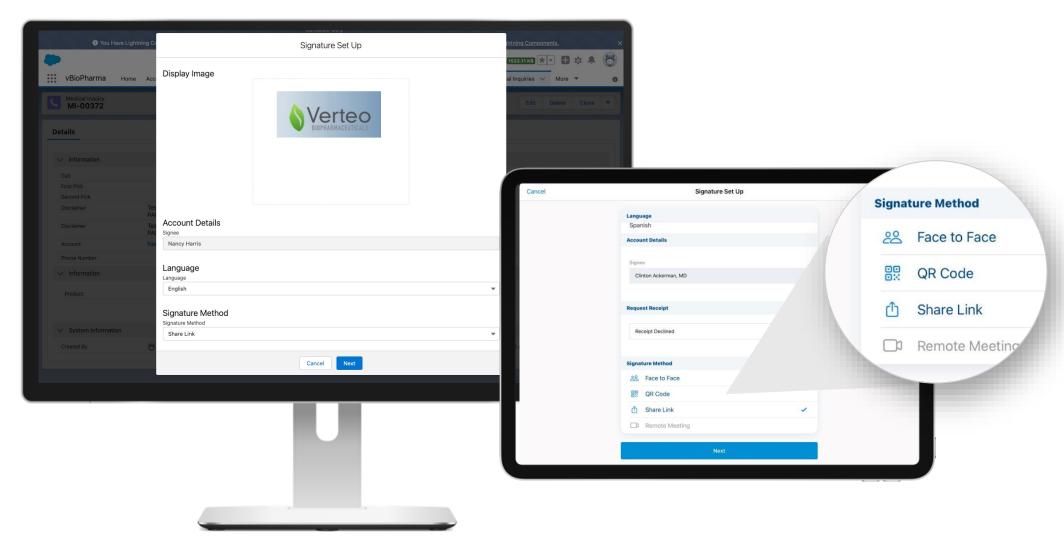
Complete view across My Schedule and Microsoft Outlook calendars





Remote MIRF Signature Capture

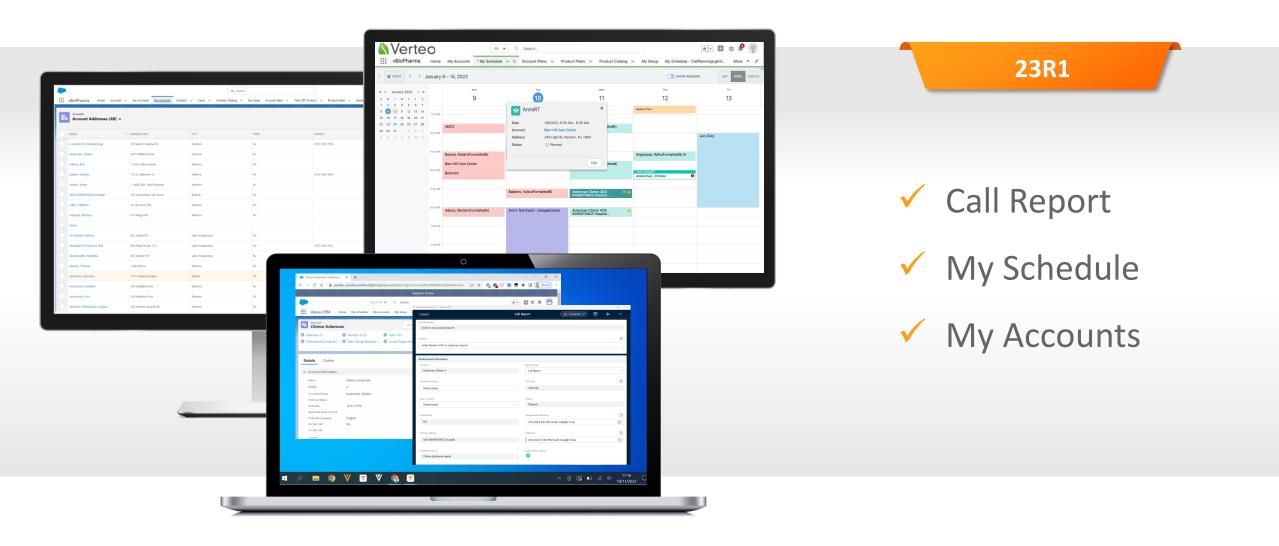
Share Link and QR Code options offer convenience for HCPs





Optimizing Veeva CRM Desktop Experience

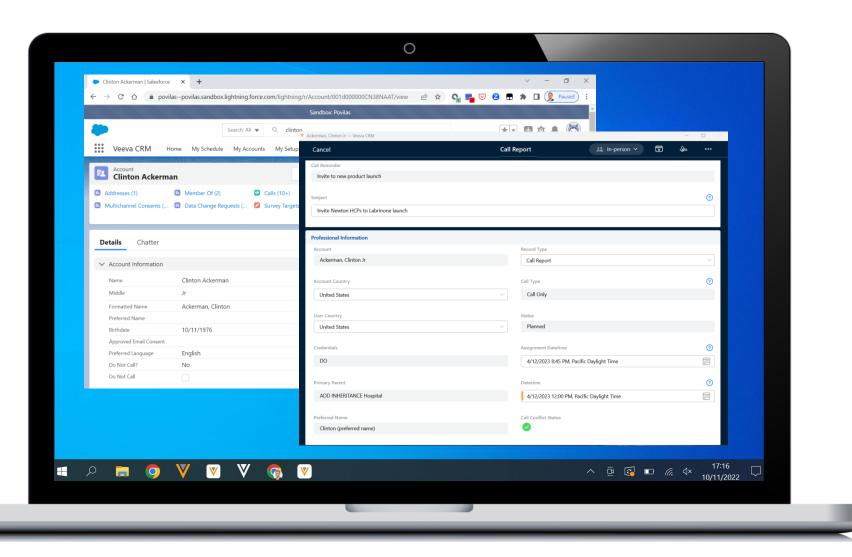
Key components refresh





Better, Faster Call Reporting from the Field

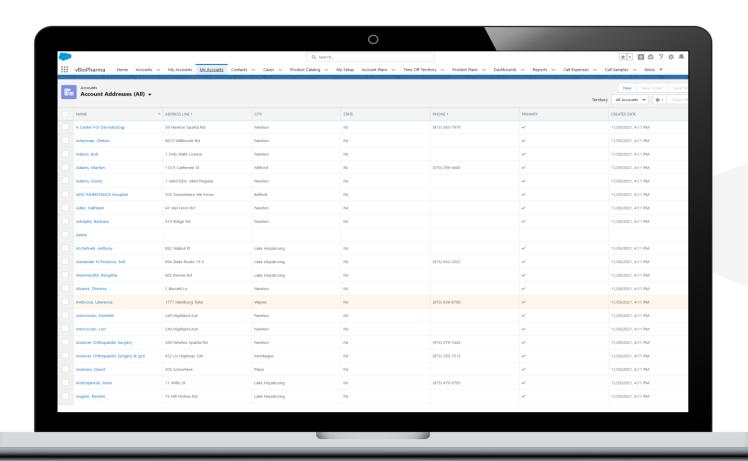
High Performance Call Reports





Enhanced Performance, Modernized UI

My Accounts optimized for Lightning



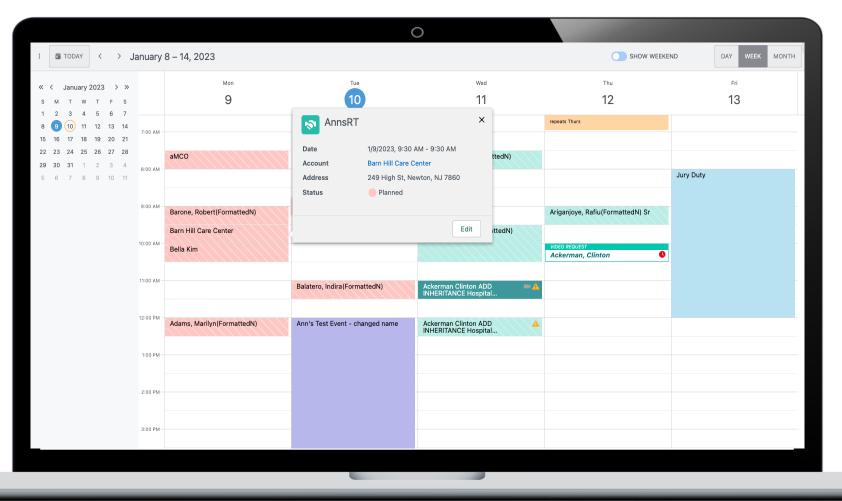
Upgraded page to view

Manage lists of your accounts



Enhanced Performance, Modernized UI

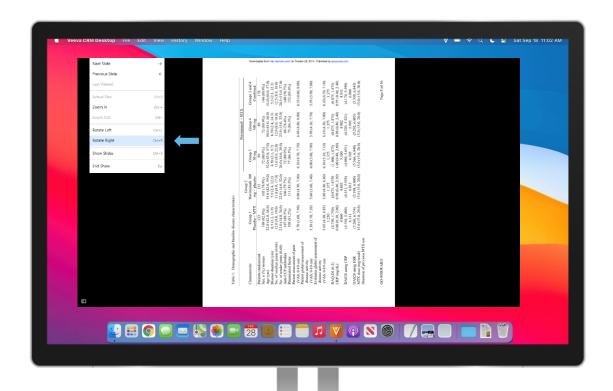
My Schedule optimized for Lightning

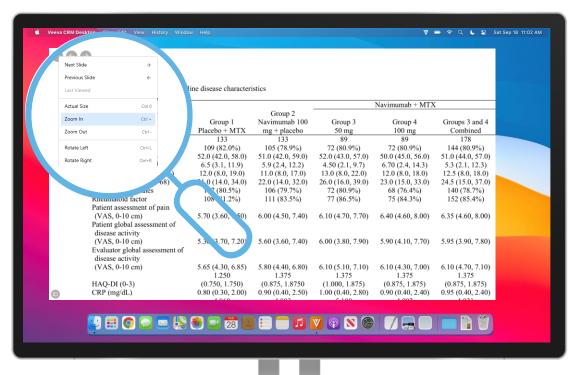




Quickly Adapt Multi Slide Presentations in CLM

CRM Desktop Experience





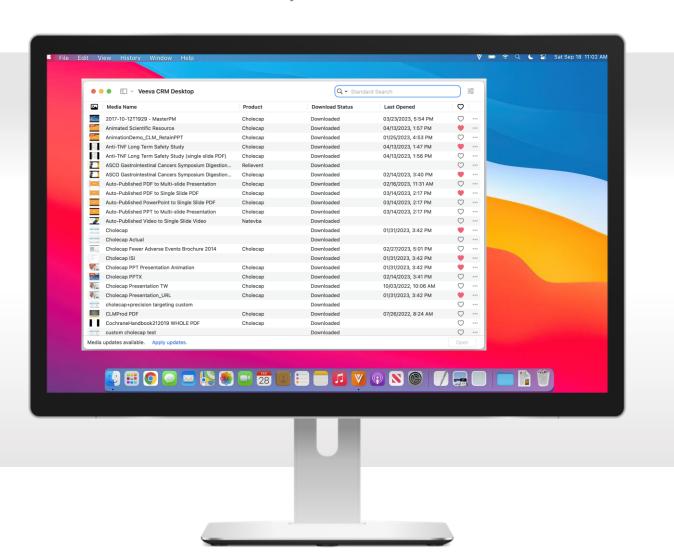
Rotate page views

Zoom in and out



Mac is Catching Up to PCs

Key content features for Mac Desktop users



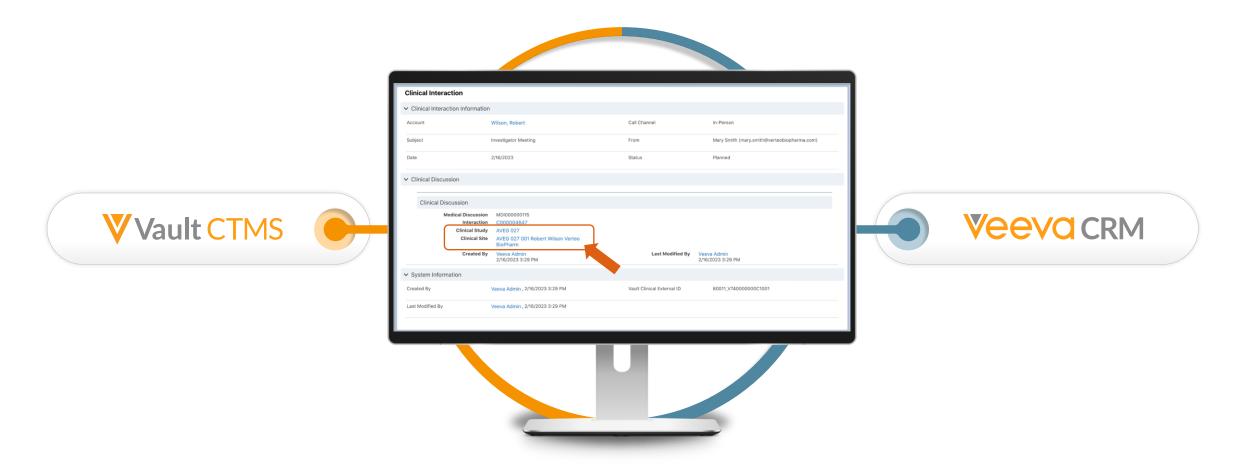
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- ✓ Expanded CLM capabilities
- ✓ More functionality
- ✓ Better navigation



More Visibility into Clinical Interactions

Data model changes to support CTMS connector



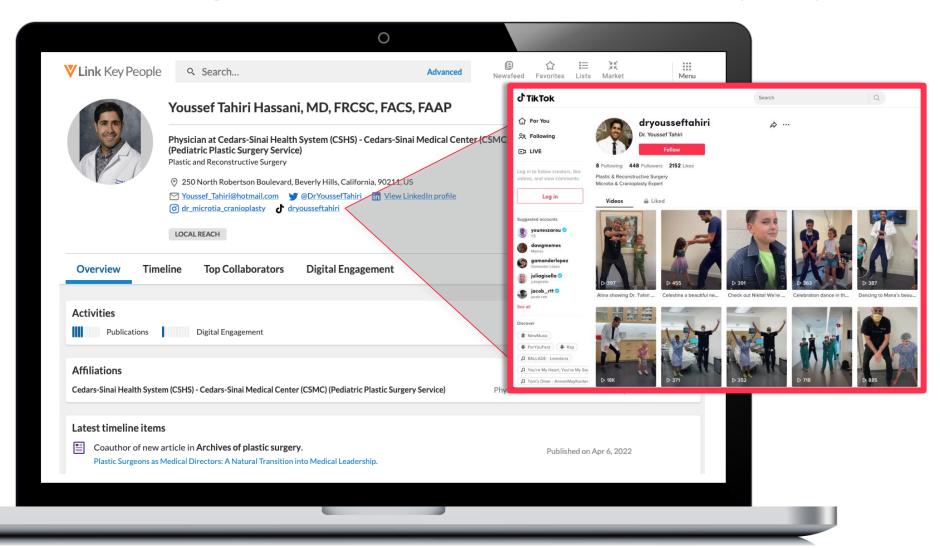




Recent Medical Innovations Veeva Link

Expand Reach Across Social Platforms

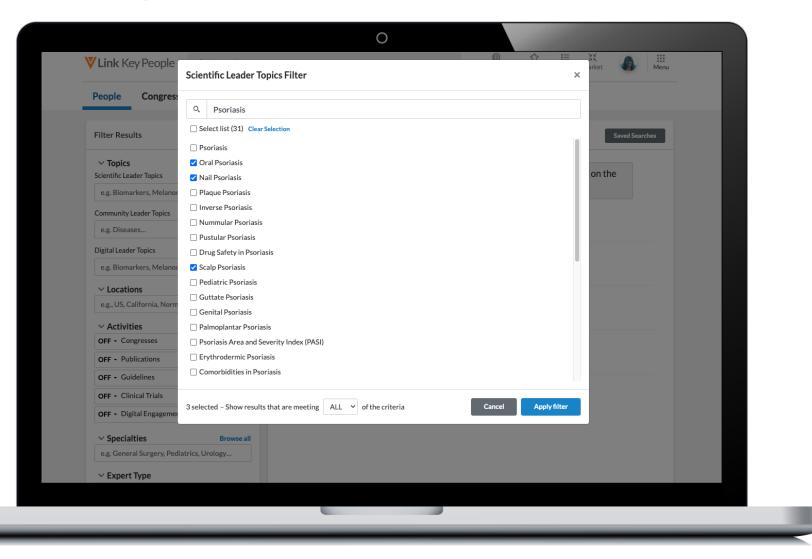
TikTok and Instagram handles now featured in Link Key People





Easily Identify Experts Using Advanced Filters

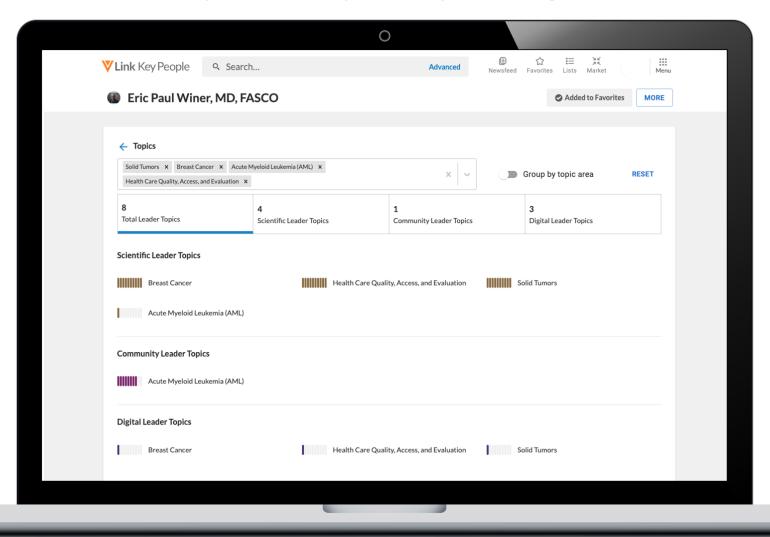
Tailor topic selection search with AND / ANY filters





Focus Profile Deep Dives by Topic Area

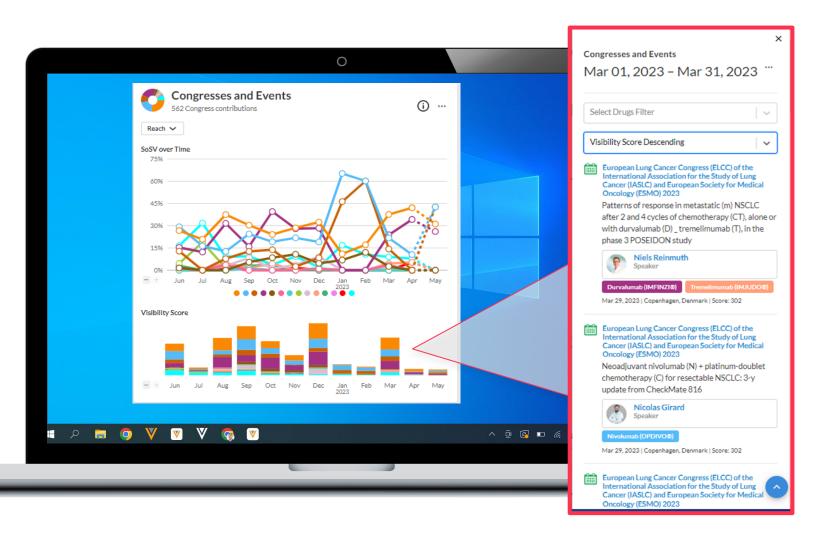
Updated expert topic design





Contextualize Congress Contributions

Link Scientific Awareness



Contextualize contributions by:

- ✓ Nature of contribution
- ✓ Congress type
- ✓ Contributor expertise

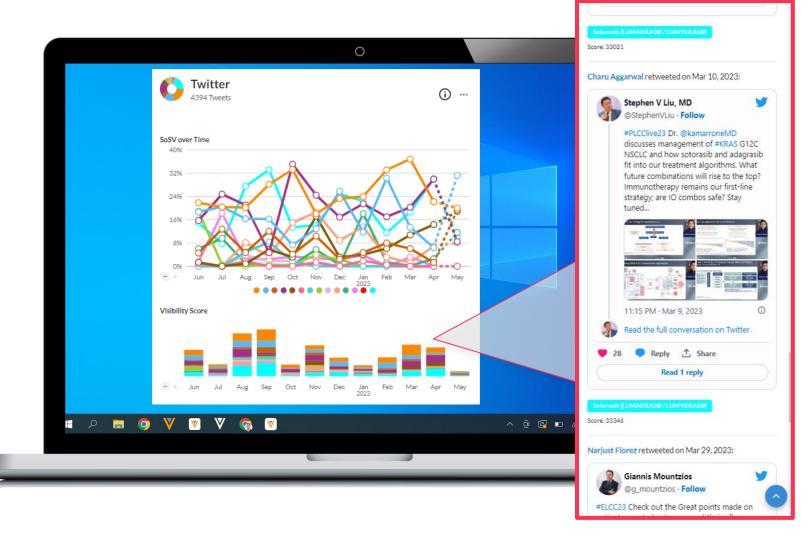
Analyze based on:

- ✓ Prominence of congress
- ✓ Visibility by molecule
- ✓ Contributor(s)
- ✓ Contribution format



Monitor Digital Contributors in Near Real-Time

Link Scientific Awareness



Contextualize conversations by:

- √ Who is initiating
- ✓ Who is engaging
- ✓ Topics/molecule mentioned

Analyze based on:

- ✓ Interaction with Tweet
- ✓ Number of expert followers
- ✓ Scientific activity score





Recent Medical Innovations Vault Medical

Vault MedComms

Modern Medical Portals



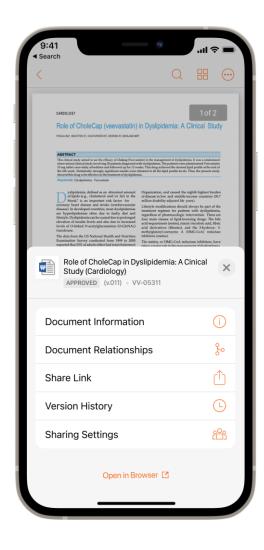
23R1

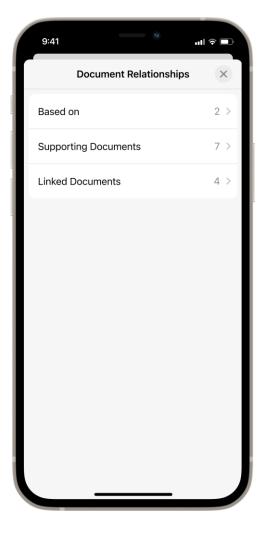
- ✓ Simplified, modernized UI
- ✓ Added layout flexibility
- ✓ More intuitive navigation

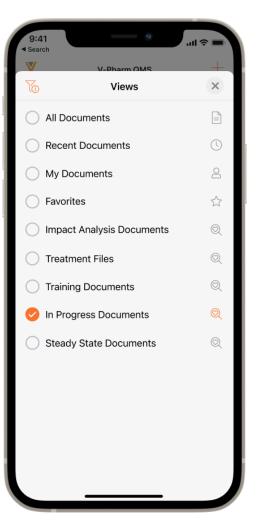


Access Documents On the Go

View Related Content on Vault Mobile



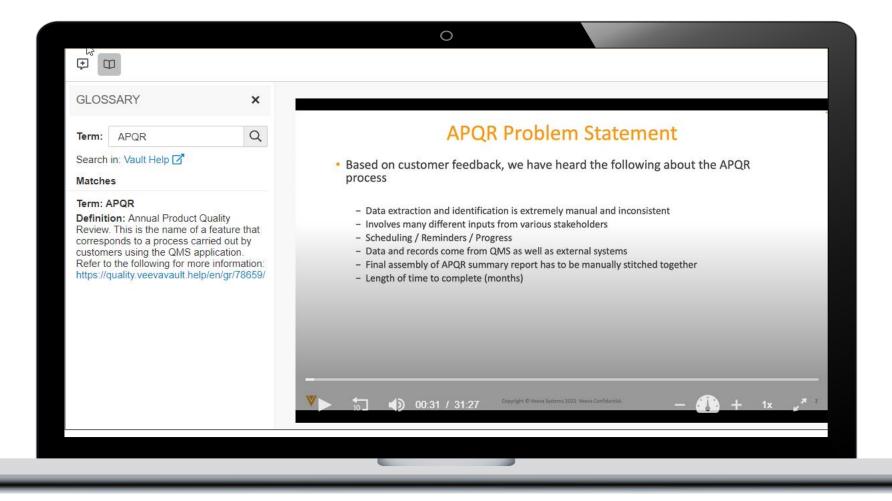






Look Up Key Terminology from Video Content

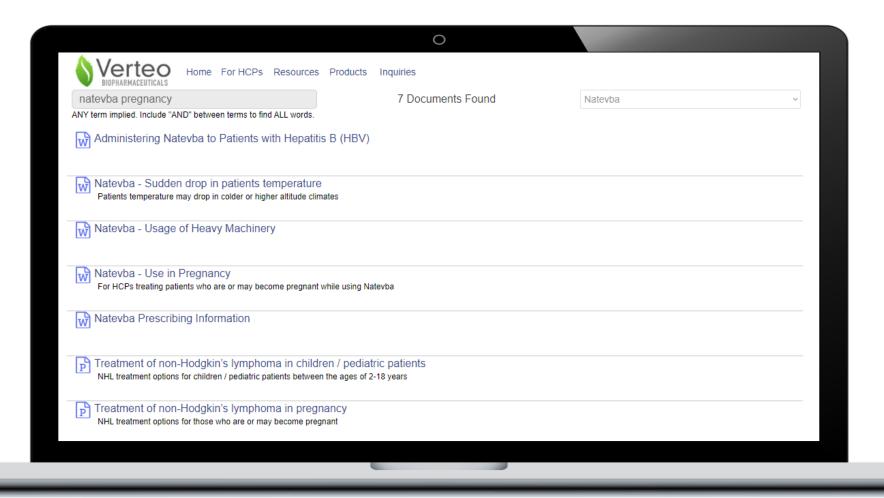
Standardized Glossary consistent across content mediums





Quickly Identify and Isolate Integration Issues

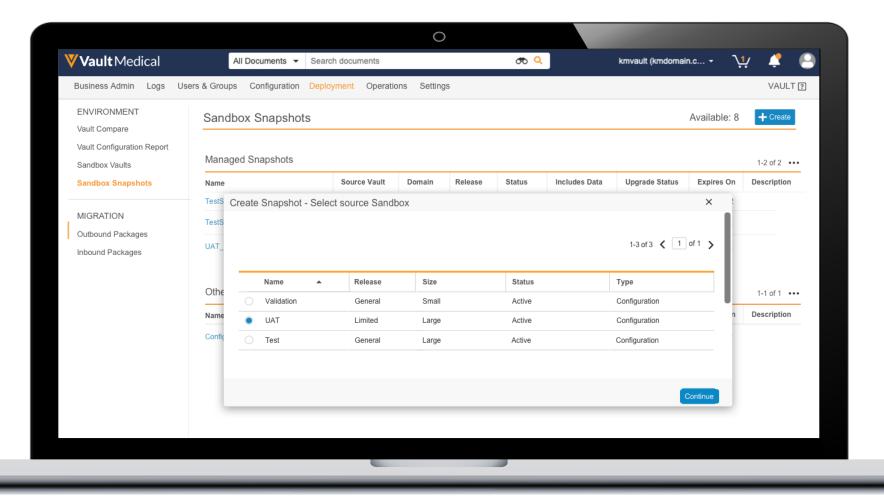
External Inbound Connections





Optimize Vault Configuration Testing

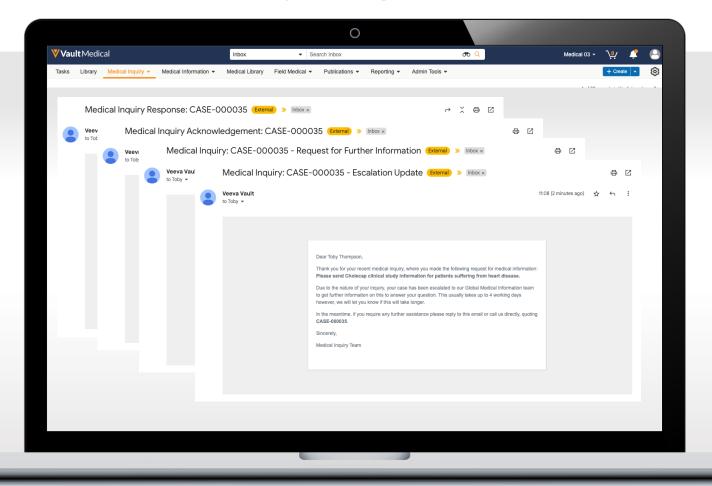
Content and data included in Sandbox Snapshots





Vault MedInquiry

Streamline response generation with Case Response Email Templates



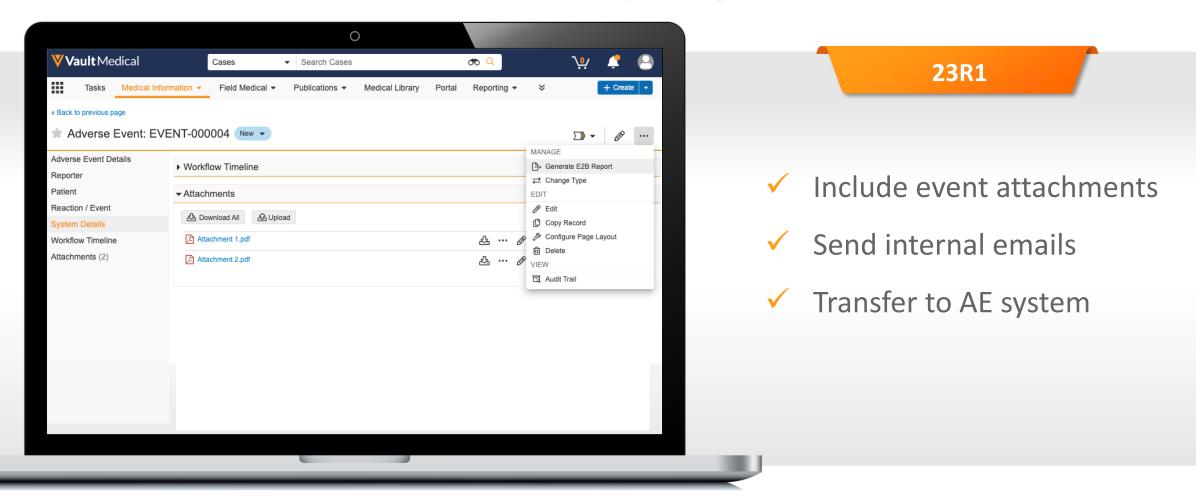
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- ✓ Improved flexibility
- ✓ Greater control
- ✓ Better ease of use



Easily Generate and Share E2B(R3) Reports

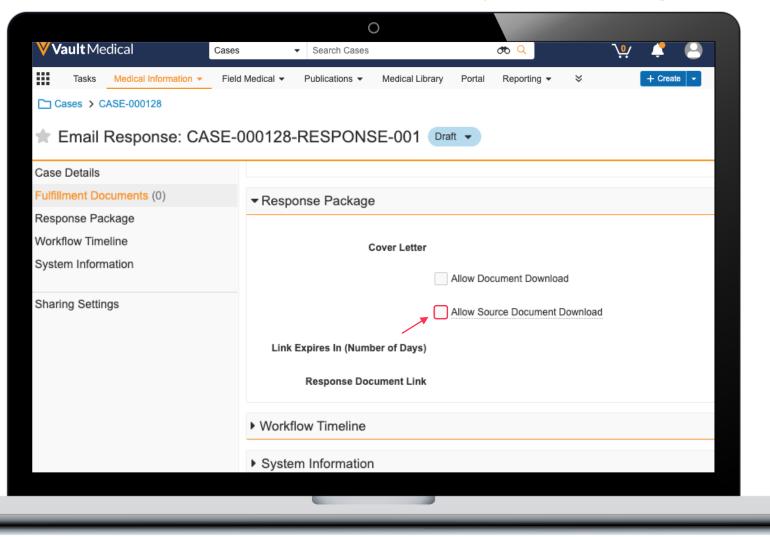
Adverse Event Reporting





Easy Provision of Forms for HCP Completion

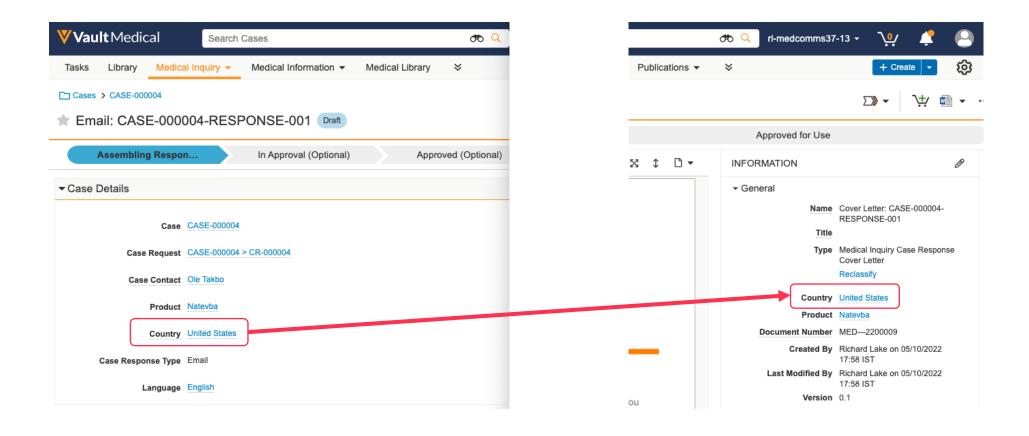
Share Source Document in Response Package





Control Visibility and Content Access Across Regions

Add Country to Cover Letter Generation Action











Questions

Veeva Connect

Let's continue the conversation

Medical CRM Community



Veeva Link Community



Vault MedComms Community



Vault MedInquiry Community



Join using the QR codes or visit veevaconnect.com to sign up!



Thank you