Changing Operating Models for Simplicity and Connectivity

Leila Canlas TMF Innovation Forum, Philadelphia



Guide your vision by thinking outside of the box.



Understanding Pfizer's Clinical Transformation Initiative



Seagen Acquisition Offers an Opportunity

Takeaway:

An acquired company can identify opportunities for efficiency and simplicity.

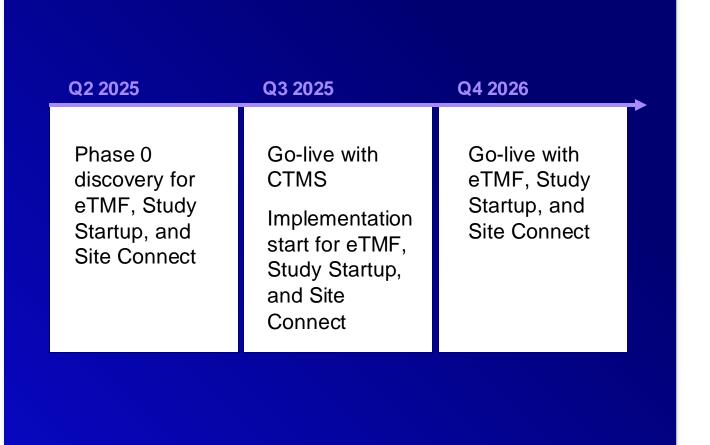




Clinical Transformation Is Underway

Expected Outcomes:

- Landscape simplification:
 50% reduction in systems and 80% reduction in integrations
- > Effort reduction:70% reduction in documents filed manually
- Improved site engagement: one system for sites and Pfizer, including streamlined document exchange





How TMF Shapes the Initiative



Pfizer's TMF Team Manages 400+ Studies



Unified

TMF operating model with CROs working in Pfizer system



100+

TMF staff



400+

ongoing studies, including 50+ from acquisition



Key Drivers for TMF Transformation

Expected Outcomes:

- > 75% reduction in hours spent filling documents manually
- > 15% reduction in hours spent on QC
- Improved collaboration
 visibility, and real-time access
- Increased in-system processes including collaborative authoring of project, study, and clinical monitoring plans
- Standardized approach
 between Seagen's legacy, mixed-model studies
 and Pfizer's ongoing studies

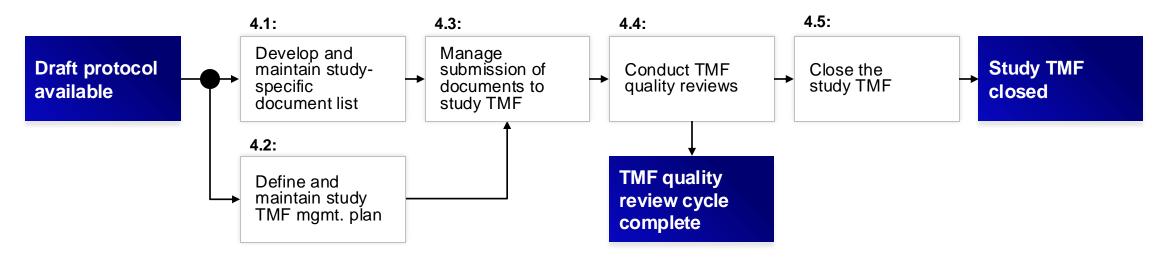
Takeaway:

We have an opportunity to standardize across the portfolio, leverage new automation, and increase active TMF processes.



1. Identifying Gaps and Areas To Simplify With Process Mapping

Example Process Map:







2. Using the TMF Reference Model V4 to Influence Change

The revised TMF Reference Model supports:

- > Reducing 600+ legacy document types
- Encouraging increased adoption of risk-based processes,

including explicitly in SOPs

Takeaway:

We are evolving our operating model with the backing of industry standards to increase strategic TMF decision-making.



3. Encouraging a Team Mindset Among TMF Leaders

Insights from recent trip to Wuhan, China:

1

Take opportunities to socialize concepts with global leaders, including the TMF Reference Model and innovative risk-based approaches.

2

Invest in relationships between TMF business process and IT leaders for a shared understanding of engineering systems to meet industry regulations. 3

Recognize that fostering a healthy team dynamic across time zones requires proactivity.



Next Steps



Next Steps in TMF Transformation

- Implementation planning

 including identifying additional ways to streamline site document exchange
- Maturing the TMF function including increasing processes within the system
- > Elevating the value of TMF across the organization

Takeaway:

Fully leveraging technology and TMF process improvements can save critical site time and ultimately enable us to serve our patients better.



Tips to Increase TMF Influence at Your Organization

- 1 Participate in the TMF Community
- 2 Stay up-to-date on industry best practices and inspection expectations
- 3 Embrace continuous learning
- 4 Know the key leaders and their functions
- Remember who's on the other side OUR PATIENTS!



Thank You

