

PRODUCT SHEET

Veeva Vault Medical

Veeva Vault Medical is a suite of applications used by medical affairs teams to manage evidence generation and communication activities. It supports end-to-end lifecycles for evidence generation, publishing, scientific content, and medical inquiry management.

Vault Medical applications live together in a single Vault, to help unify and standardize operations and facilitate the flow of scientific evidence across functions.

Veeva MedComms is a regulated content management application to manage the approval, storage, and distribution of scientific content.

Veeva MedInquiry is an application for managing and responding to medical information requests.

Veeva Publications is an application used to plan, author, approve, and submit scientific literature to journals and congresses.

Veeva Grants is an application that supports the end-to-end administration of evidence generation, research, and grants programs.

PRODUCT	ANNOUNCED	STATUS	CUSTOMERS
Veeva MedComms	2012	Very Mature	100+
Veeva MedInquiry	2018	Mature	51–100
Veeva Publications	2025	Early	0
Veeva Grants	2025	Early	0

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Veeva MedComms

MedComms is a regulated content management application that supports unique content types, lifecycles, and workflows specific to the needs of Medical Affairs. It enables content creation, review and approval, storage, management, and distribution.

Connecting to CRM automates distribution of medical content via applications like CLM and Approved Email. The MedComms API enables integration with third-party systems.

Core capabilities include Medical Portal—a central location to showcase curated content, enhancing accessibility and content reuse—and Scientific Communication Platforms which define scientific position, narrative, and objectives, as well as scientific statement and reference libraries.

Announced	2012
Status	Very Mature
Customer type	Enterprise Pharma, Biotech, MedTech
Customers	100+
Platform	Veeva Vault
Integrations	Lives with MedInquiry, Publications, Grants Connected with CRM, PromoMats

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Veeva MedInquiry

MedInquiry manages the intake of and response to medical information requests.

Requests can be automatically received and tracked from various channels, including phone, email, CRM, and websites. Contact centers are supported with inbound telephony integration, and responses are sent and tracked directly from MedInquiry.

Teams can create, review, and approve FAQ and Standard Response libraries. MedInquiry detects FAQs from inbound inquiries and automatically creates response packages that include an email, cover letter, and approved content from the document library.

Connections with Safety and Quality enable the transfer of adverse event and product quality complaint data.

Announced	2018
Status	Mature
Customer type	Enterprise Pharma, Biotech, MedTech
Customers	51–100
Platform	Veeva Vault
Integrations	Lives with MedComms, Publications, Grants Connected with CRM, Network, OpenData, Safety, Quality

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Veeva Publications

Veeva Publications is an application used to plan, author, approve, and submit scientific literature to journals and congresses.

Teams can identify targets, develop annual plans, and view real-time progress with interactive Gantt Charts. Individual publication projects facilitate content development, authoring, review, and approval tasks for internal and external collaborators.

Publications lives with other Vault Medical applications to ensure that scientific evidence remains accurate and consistent as it moves across systems.

Announced	2025
Status	Early
Customer type	Enterprise Pharma, Biotech, MedTech
Customers	0
Platform	Veeva Vault
Integrations	Lives with MedComms, MedInquiry, Grants

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Veeva Grants

Veeva Grants is an application that supports the end-to-end administration of evidence generation, research, and grants programs.

This includes company-sponsored non-interventional research like RWE, HEOR, and longitudinal studies, company-funded evidence generation such as Investigator-Initiated Studies, and corporate-led funding for Independent Medical Education, sponsorships, or events.

Grants centralizes and automates processes from initial concept and review through program execution and outcomes reporting and features an external portal for managing application-related activities.

Teams can define a wide range of programs, manage budgets and payment tracking, maintain a program database, and track progress across key milestones.

Announced	2025
Status	Early
Customer type	Enterprise Pharma, Biotech, MedTech
Customers	0
Platform	Veeva Vault
Integrations	Lives with MedComms, MedInquiry, Publications