



Privacy Notice - Vietnam

Background:

Veeva Systems Inc. ("Veeva" or "we") provides cloud-based software for the life sciences industry, maintaining a database of healthcare professionals and organizations. Our customers are pharmaceutical, biotechnology, medical device, and life sciences companies. We aim to share your information, including personal data with these customers for updates and professional offerings.

Personal Data Collection:

We collect data related to your professional activities, including profile data (Prefix/Title; First name, middle name, last name; Gender; Telephone; Educational background; Credentials; Hyperlinks to your professional networking sites (e.g., LinkedIn); Primary specialty; Other specialties (if available); Working status; HCP Type; Degree (if available); Medical Registration ID (if available)) and correspondence data (Work emails; and Address(es) of healthcare organization(s) where you work). We may collect and process information contained in or relating to any communication that you send to us or our employees.

Sources of Personal Data:

We obtain your information directly from you, from public sources and occasionally from third parties and your correspondence.

Processing Purposes:

We process your data to facilitate your connection with life sciences companies and for them to better understand you via commercial, scientific and personal insights.

Your information is made available to our customers who may wish to contact you to provide you with professional offerings, product information or scientific information or medical information, and to record and respond to your feedback to improve products and services and for other processing purposes as described in this notice via our platform including:

- receive engagement by the representatives of Veeva customers to you;
- receive invitations to events and / or collaborations by Veeva customers;
- receive medical and scientific content from Veeva customers;
- receive requests for market research and surveys from Veeva customers.

We will also use the information we collect to communicate with you, send you promotional materials, improve and develop our platform, and conduct product development.

Processing Method:

We collect, update, profile, share, and transfer your personal data as described in this Privacy Notice.

Sharing and Cross-Border Transfer:

We share your personal data with Veeva entities, customers, service providers, and for legal compliance. Data will be transferred outside Vietnam in compliance with relevant laws and regulations in Vietnam. Veeva stores your personal data within Japan, Korea and the United States. We are a global company. As a global company, we may transfer your personal data to various locations around the world for the purposes described in this notice. We apply the protections and limitations described in this notice regardless of where we process your personal data. Where required, we rely on transfer mechanisms that lawfully support data transfer to other jurisdictions, such as "adequacy" determinations, standard contractual clauses (if applicable).

Data Subject Rights:

You have statutory rights and obligations under Vietnam's personal data protection regulations, including but not limited to access, rectify, delete, object, request data, and withdraw consent (opt-out), and other rights as regulated by applicable laws.



If you wish to exercise your rights with us, visit [here](#). Alternatively, you can email us at privacy@veeva.com.

Data Processing and Retention:

We store your data until you request deletion, withdraw your consent or as required by all applicable laws.

Undesirable Consequences:

Misuse is unlikely, and we have implemented organizational and technical protocols for personal data protection as required by applicable laws, regulations and relevant authorities.

Contact Us:

For questions or concerns, email privacy@veeva.com.