



How it Works

- A productized connection between Veeva RTSM and Veeva EDC that automatically creates and populates subject casebooks in real-time.
- RTSM is the point of entry for defined subject data and the corresponding EDC data is set as read-only with informative text leading users to RTSM for changes.
- Veeva RTSM and EDC design standards can be defined to make the connection simple, consistent and repeatable across studies.
- Flexible configuration can accommodate study specific designs, for example different strata variables.
- Common examples of RTSM transactions and associated data points include:

RTSM Transaction	Data Points
Subject Screening	Screening Date Informed Consent Date Demographics
Subject Screen Failure	Screen Failure Date Screen Failure Reason
Subject Randomization/Enrolment	Randomization/Enrolment Date Stratification factors Cohort Subject weight (for example, if weight-based dosing is used) Treatment Group (for example, if this is an open label trial)
Subject Data change	Any changes to non-critical data that is still in range, for example subject date of birth, screen fail date

- All transactions are clearly visible within the Veeva RTSM user interface, allowing appropriate users to review integration success.
- Changes to RTSM data will also update the corresponding data in EDC.

Business Benefits

A better site experience.

Data entry is intuitive for end users with navigation back and forth between the applications.

Improved data quality.

Functionality includes EDC read-only fields and locked/frozen status, to prevent mismatches in data across the two solutions.

Simplified data changes.

Approved data changes can be performed directly by sites in the Veeva RTSM user interface. The data will automatically be updated in EDC in real time.

Prevent the burden of integration failures.

The system is designed to proactively prevent failures, making them a rarity. If a failure were to occur, these are queued automatically for resubmission. Any persistent failures are automatically routed to the Veeva 24/7/365 helpdesk for resolution.

Fast and flexible integration.

The Veeva RTSM services team configures the connection within the overall RTSM set up timelines. This includes iterative design reviews and UAT guided demonstrations to streamline the customer experience. Because it is configured on a per study basis, it is highly flexible to meet each individual protocol design. If required, it is also possible to stagger the go-live dates for RTSM and EDC.

Utilizing the Veeva RTSM connections increases quality and efficiency through process optimization and simplifies the user experience, saving time and effort. And when you're connected with Veeva, you get extra value — these connections are included and maintained by Veeva, with no additional license fees.



Watch this **demo to see the RTSM-EDC Connection in action**